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XIAO YUE
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July 31, 2024

Important: The enclosed court order required us to place a hold on your Chase account(s), which may include safe deposit box(es)

Dear XIAO YUE:

We recently received the enclosed court order, which either enforces a legal judgment against you or secures a possible judgment in a lawsuit that's been filed against you. As a result, we are required to immediately place a hold on your Chase account(s). This means that you aren't able to withdraw any amount that reduces the balance below the amount of the hold until the hold is released.

Date We Placed Hold	Account Number (Last Four Digits)	Amount of Hold*
07/31/2024	6122	\$39813.02

*The hold amount may be greater or less than the balance in your Chase accounts.

We know this situation is difficult because you can't access these funds in your account. Although we're not permitted to give you legal advice, we are providing some information in this letter to explain how your account is affected and to help you understand your options.

Here's how this affects your account

The following may apply based on your account type.

The amount that has a hold on it stays in your account, but you cannot use it for withdrawals, payments or any other reason.

Additionally, please note the following:

- If withdrawals are returned because your account doesn't have available funds, we may charge you Overdraft or Insufficient Funds Fee(s).
- We may have disconnected your Overdraft Protection service.
- Where permissible, we may charge a Legal Processing Fee up to \$100.
- In certain states, you may also be responsible for the bank's fees if we are required to obtain outside counsel.